



# Elevate K-12 at Home

Welcome to Elevate K-12, the online platform for your child's live, online classroom.

Through our platform, your child will interact with their live instructor and classmates through

- Speaking and listening through your microphone & speakers
- Sending messages through the class chat tools
- Writing on our virtual whiteboards
- Taking quizzes and tests



## What you'll need

We're excited to help your student access Elevate K-12 from your home. Let's take a look at the items you'll need.



To access Elevate K-12, you'll need an **iPad, laptop, desktop or chromebook**. Unfortunately, the program will not work on a cellular device.



Find a quiet, common area in your home and a **pair of headsets**. Headsets are **required** when accessing our portal through an iPad.



Elevate K-12's platform works best on the **Google Chrome** browser on a laptop/desktop device. If you're using an iPad, use the [Safari Browser app](#) directly from the App Store.



For a smooth experience, you will need a stable internet connection. It helps to make sure no other streaming services are being used at the time of the live virtual class.

## Ready to login?



Open up your Chrome browser on your laptop or desktop OR Safari browser on your iPad and type in our URL



<https://portalelevate.com>

A pink rounded rectangular button with the word "Login" in white text.

Login

Ask your student to log in with the username and password provided by your school administrator. Tap the *Login* button. Please copy and paste the login information you've been provided to ensure you're using the correct information.

**STUDENT USERNAME**

**STUDENT PASSWORD**

A green rectangular button with the text "JOIN NOW" in white, all caps.

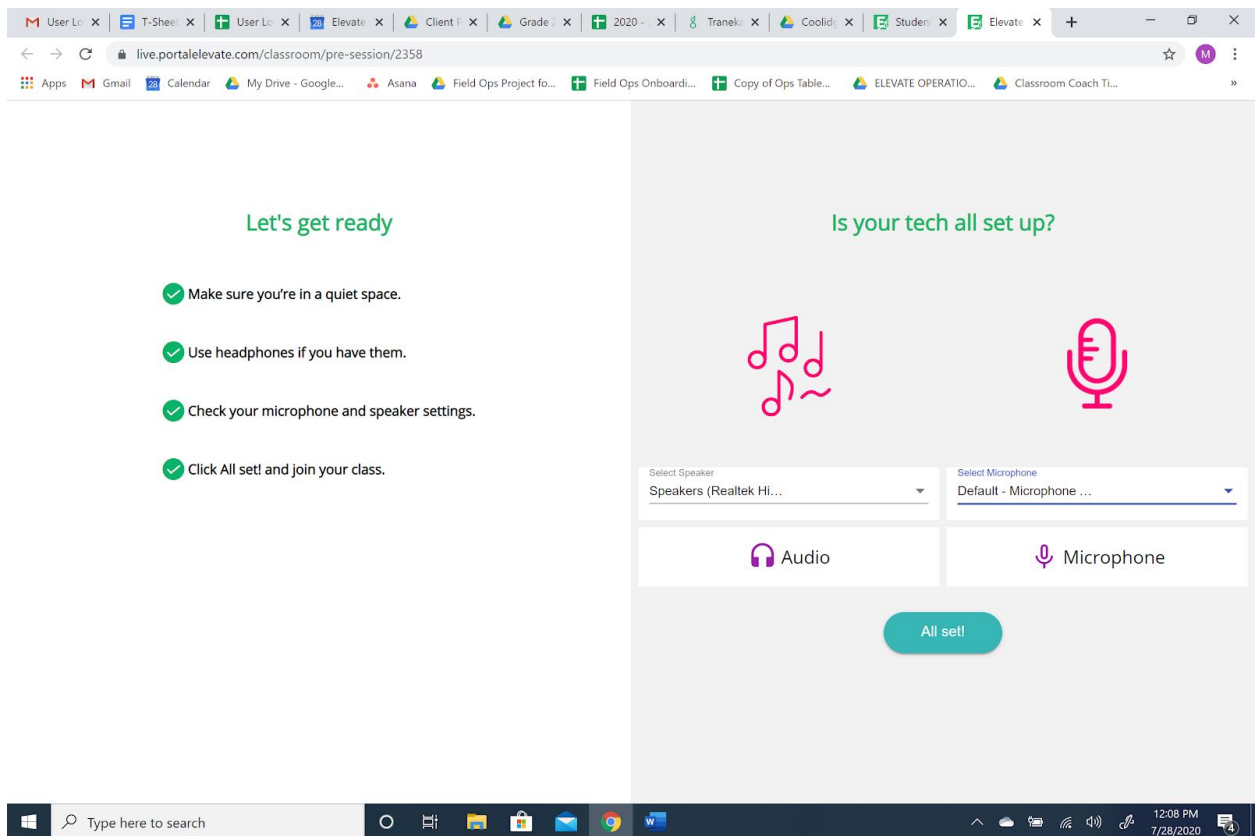
JOIN NOW

Once inside the portal, your student will see a Join Now button if there is an active class.

# Talking with the Instructor:

During at home programming on the Elevate portal, the instructor can allow microphone access to a student once logged in. To allow mic access, please follow the below steps when you join the class::

- 1) Click "Allow Mic" when prompted on the screen.
- 2) Your computer will refresh for you to then login again. Please log in, selecting your computer speaker and audio as shown below.
- 3) You will then be redirected to the portal and the instructor should be able to hear you speak.



The screenshot shows a web browser window with the URL `live.portalelevate.com/classroom/pre-session/2358`. The page is titled "Let's get ready" and "Is your tech all set up?".

**Let's get ready**

- ✓ Make sure you're in a quiet space.
- ✓ Use headphones if you have them.
- ✓ Check your microphone and speaker settings.
- ✓ Click All set! and join your class.

**Is your tech all set up?**

The "Is your tech all set up?" section contains two columns of settings:

- Audio:** Includes a speaker icon, a "Select Speaker" dropdown menu (currently showing "Speakers (Realtek Hi...)", and an "Audio" button with a speaker icon.
- Microphone:** Includes a microphone icon, a "Select Microphone" dropdown menu (currently showing "Default - Microphone ..."), and a "Microphone" button with a microphone icon.

At the bottom of the settings section is a large green "All set!" button.

The Windows taskbar at the bottom shows the search bar, task view, and several open applications including Chrome and Word. The system tray on the right shows the time as 12:08 PM on 7/28/2020.

If the screen looks like this, your student is good to go!

01 : 50 : 56

Welcome to class!


Hello Alice Zhao

Unit 5 | 5.1 Levels of Organization


### What are organs?

**Organs** are structures that are made of two or more tissues, and they work together to carry out a specific function.

**Internal organs**



**Examples of animal organs:** stomach, heart, lungs



**Examples of plant organs:** leaf, stem, roots

SCIENCE | GRADE 7 | LESSON 5.1 | LEVELS OF ORGANIZATION

12

## Having trouble logging in to the portal?

If you are unable to log in for any reason (such as an incorrect password), or if the portal is not working, please email your **classroom facilitator** or a school staff member to inform them of your issue. Please include:

- Student name
- Elevate program (school, grade, subject and time)
- Issue

# Having trouble once you are logged into the portal?

## Communications Process/Questions:

- There is a class chat function you may use in order to communicate any trouble directly on the elevate portal. The class chat function is to the left of the lesson.

The screenshot displays the Elevate Learning interface. On the left is a 'Class Chat' window with a purple header and a speech bubble icon. It contains several messages: Carolyn L: Hello Class!; Bob T: Hi; Kim K: HI class; Kim K: how was your weekend; Carolyn L: Hello!; Carolyn L: Kim needs to log back in; and Kim K: Hi guys, this is Michelle. I am in. Above the chat are icons for a hand and a speech bubble, and a timer showing 04:51:52. The top right of the interface says 'Welcome to class!' and 'Hello Kim!'. The main content area shows a slide titled 'Question #2' with a blue header. The question text is: '2. Water moves inside plants using xylem, a collection of cells that form tube-like structures. Xylem is classified as \_\_\_\_\_.' Below the question are four multiple-choice options: A. a tissue., B. an organ., C. an organ system., and D. an organism. At the bottom of the slide, it says 'SCIENCE | GRADE 7 | LESSON 5.1 | LEVELS OF ORGANIZATION' and the page number '19'.